

Privacy Policy

At **Sky States LLC**, we hold student data security and privacy to institutional standards. Read our comprehensive policies below.

1. Security Commitment & Non-Collection of SSNs

Sky States is committed to protecting your personal information. We enforce a strict policy regarding sensitive personal identifiers: Sky States does NOT collect, store, or process Social Security Numbers (SSN) or equivalent national identification numbers from our students or applicants.

2. Information We Collect

We collect minimal personal details necessary to facilitate your training, career services, and billing:

- **Contact Information:** Name, professional email address, phone number, and physical address.
- **Academic & Professional History:** Resume, LinkedIn URL, and academic/STEM background to tailor career placement.
- **Billing Information:** Payments are securely processed via certified, PCI-compliant third-party gateways (e.g., Stripe). Sky States does not store your credit card credentials on our servers.
- **SMS & Mobile Information:** If you voluntarily provide your mobile telephone number and opt in to receive SMS communications from Sky States, we may collect your mobile telephone number and information related to your SMS consent and communication preferences. SMS opt-in consent or phone numbers collected for SMS purposes will NOT be shared with third parties or affiliates for marketing purposes under any circumstances. SMS consent is not shared with third parties or affiliates for marketing purposes.

3. How We Use Personal Information

We may use the personal information we collect to:

- Respond to inquiries and requests.
- Provide information about our educational programs, training, career services, consultations, and other services.
- Process applications, registrations, and enrollments.
- Provide educational and career-support services.
- Schedule consultations, classes, meetings, and other requested services.
- Provide customer and student support.

- Process payments and manage billing.
- Send service-related communications, including enrollment, scheduling, account, support, and program-related notifications.
- Send SMS communications when you have provided the required consent.
- Maintain, operate, secure, and improve our website and services.
- Comply with applicable laws and legal obligations.

4. Who We Share Personal Information With

Sky States may share personal information with third-party service providers when reasonably necessary to operate our business and provide requested services. These may include:

- Payment processors and payment service providers used to process transactions.
- Website hosting, technology, cloud, and infrastructure providers.
- Learning-management and educational technology providers.
- Customer-support and communication service providers.
- Scheduling and other service providers that assist us in providing requested services.
- Professional advisers or service providers assisting us with our business operations.
- Government authorities, courts, regulators, or other parties when required by law or legal process.

We do not share SMS opt-in consent or phone numbers collected for SMS purposes with third parties or affiliates for their own marketing purposes.

SMS consent is not shared with third parties or affiliates for marketing purposes.

5. SMS Communications

If you voluntarily opt in to receive SMS messages from Sky States, you may receive messages related to services or communications you have requested, which may include:

- Consultation and appointment reminders
- Course and program inquiries
- Enrollment and registration communications
- Class or schedule notifications

- Account or service notifications
- Customer-support communications
- Career-support communications
- Important updates regarding requested services
- Promotional or informational messages where you have provided the applicable consent

Message frequency may vary. Message and data rates may apply.

You may opt out of receiving SMS messages at any time by replying "STOP" to any SMS message you receive.

For assistance, reply "HELP" or visit <https://skystates.us>.

If you do not wish to receive SMS messages, you may choose not to check the SMS consent box on our forms.

SMS consent is not a condition of purchasing any goods or services.

For more information regarding SMS communications, please review our Terms & Conditions:

[INSERT FINAL TERMS & CONDITIONS URL].

6. Screen Share & Live Class Interaction

During our live weekend instruction, interactive labs, and capstone project evaluations, students may be requested to share their screens. This is conducted solely for real-time pedagogical support, code debugging, and skills assessment. Screen sharing sessions are never recorded without explicit, prior student consent.

7. Data Protection Standards

All data transmitted to or from the Sky States platform is encrypted in transit using industry-standard SSL/TLS technology. Access to student records is strictly restricted to authorized educational mentors and career services coordinators.

8. Privacy Inquiries

For any questions, modifications, or deletion requests regarding your personal data records, please reach out directly to our privacy officer at info@skystates.us or support@skystates.us.

For SMS-related questions or assistance, you may also contact Sky States at (888) 810-2434 or support@skystates.us.

Contact Us

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(888) 810-2434

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